

Return & Refund Policy

Thanks for shopping at lilybrannon.com. If you are not entirely satisfied with your purchase, we're here to help.

Wine Art Representation

Lilybrannon.com tries, at all times, to accurately portray the artworks as is. Unfortunately, due to screen quality, browser quality and image quality the artwork may differ in colour from the website images displayed. Please also note that due to the medium (wine) being used for artworks, discolouration or changes in colour may occur over time.

Returns

You have 30 calendar days to return an item from the date you received it. To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase. Please contact us at: info@lilybrannon.com to return your item.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable. Upon a refund request, we will notify you of the address to return the item to, as well as establish contact with our courier partners.

If you receive a refund, the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us at: info@lilybrannon.com, or via the contact form on our website.